

# Orange County Health Care Agency COVID SCHOOLS RESPONSE TEAM

For school administrators only, not for public dissemination.



## What is the COVID Schools Response Team?

The COVID Schools Response Team is a unit of Public Health Nurses, Supervising Public Health Nurse and Physicians who are dedicated to providing guidance to administrative staff at schools and school-based programs that have identified a COVID-19 case or exposure in students or staff.

## What services does the COVID Schools Response Team provide?

Public Health Nurses (PHNs) will triage calls to the COVID schools line at the Orange County Health Care Agency (HCA). The COVID Schools Response Team provides the following services:

- COVID-19 case investigations and assistance with contact tracing activities (this also meets the local public health department requirement for notification about COVID-19 cases by the next business day)
- Guidance regarding identifying individuals with high risk and low risk exposures
- Recommendations about isolation of cases and quarantine of close contacts

PHNs provide post-exposure recommendations and provide exposure-specific notification language to aid facilities/sites in their post-exposure outreach to children, parents, teachers and/or school staff impacted. Guidance provided by HCA staff is in accordance with CDC, CDPH, CDE and OCDE.

**For assistance with school reopening guidance and general COVID-19 questions, contact the Orange County COVID-19 School Consultation Services Program at 1-844-GET-CHOC.**

## Additional Resources

- Information about identification and notification of close contacts and cases:  
[www.cdph.ca.gov/Programs/CID/DCDC/CDPH%20Document%20Library/COVID-19/Schools%20Reopening%20Recommendations.pdf](http://www.cdph.ca.gov/Programs/CID/DCDC/CDPH%20Document%20Library/COVID-19/Schools%20Reopening%20Recommendations.pdf)
- Information about COVID-19 testing in Orange County:  
[www.ochealthinfo.com/covidtest](http://www.ochealthinfo.com/covidtest)

## Who can call the COVID Schools Response Team?

- ✓ Child Care, Daycare, and Preschool Providers
- ✓ Public and Private K-12 Schools
- ✓ Day Camp Providers
- ✓ School-based Programs and Youth Sports Teams
- ✓ Colleges and Universities

## Contact the COVID Schools Response Team for more information:

Calls are routed to the COVID Schools Response Team through the Orange County Health Referral Line: (800) 564-8448 – option 2, Monday-Friday 8:00 a.m. to 5:00 p.m.